

## PCIP Data per month -DECEMBER 2025

<b>No. of calls to the surgery</b>	10128
<b>Number of calls answered in two mins*</b>	0
	*automated data retrieval not possible from our telephony software
<b>Number of calls abandoned</b>	3155
<b>Items issued via prescription</b>	20,751
<b>Referrals Made</b>	309
<b>Fit Notes (Med3s) issued</b>	150
<b>Administrative Comms. Issued (letters/emails)</b>	1081
<b>Text messages sent and received</b>	1497
<b>Total digital requests submitted to the practice</b>	1570