

PCIP Data per month -DECEMBER 2025

No. of calls to the surgery	10128	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	3155	
Items issued via prescription	20,751	
Referrals Made	309	
Fit Notes (Med3s) issued	150	
Administrative Comms. Issued (letters/emails)	1081	
Text messages sent and received	1497	
Total digital requests submitted to the practice	1570	